



# RAILTRAIN HOLDINGS GROUP CAPABILITY STATEMENT



# About Railtrain Holdings Group

Australia's most comprehensive and responsive provider of specialist rail services and personnel.

While physical assets like trains, tracks, stations and signals are a vital part of the nation's \$30 billion rail industry, our railways simply can't move without people, planning, maintenance and operational support.

Railtrain Holdings Group (RHG) provides that support.

Across our five divisions, we deliver a comprehensive suite of rail services – on-demand and as, and where, our client's need them – including qualified train drivers and work crews, driver training, specialist surveying services, construction, maintenance and safeworking teams.

Our integrated, responsive service offering means we can add value and efficiencies to our client's rail operations. As an independent company, we also have the structure, ability and agility to flex and adapt to meet our client's needs and deliver customised, cost-effective solutions.

RHG's additional business strength and competitive advantage is our depth and breadth of experience.

Our people are passionate, rail industry experts. The team's intimate rail knowledge and technical expertise is backed by hands-on experience in all aspects of operations – both above and below rail – and across all sectors and industries.

With a national footprint, our strategically located offices near major rail service bases, our teams are available when and where needed, and can mobilise quickly.

That's why, rail infrastructure owners and operators across Australia call on RHG to partner with them to fulfil their service and personnel requirements – safely and efficiently and to the highest quality standards.

## Core Services



### RMC Rail Services

Rail maintenance and construction, track protection services, signalling and electrical



### RTS Rail Operations

Rail operations and personnel



### Railtrain

Rail workforce training services



### RSS

Bespoke rail transport services



### McDonald Surveys

Rail surveying and dilapidation reporting



A trusted and experienced rail partner for more than a decade.



**2010**

- Railtrain Pty Ltd formed
- Servicing West Australian market
- Opened first office in Helena Valley WA



**2011**

- First Corporate office opened Welshpool WA



**2012**

- Expanded capability with the acquisition of Railworks
- RMC new business brand commenced



**2013**

- Commenced five-year growth strategy



**2014**

- Business expansion
- RTS subsidiary formed to manage Roy Hill Operations
- RMC commences significant contract for FMG
- RMC commences operation in Queensland for Aurizon Network



**2015**

- RTS commences Queensland operations
- Townsville QLD Office opened



**2016**

- RTS growth in Eastern States
- RTS awarded contract with Pacific National for seasonal support in QLD, NSW, and VIC
- Sarina/Mackay QLD depot opened
- Newcastle NSW office opened



**2017**

- RTS operations established in Newcastle
- East coast leadership team established



**2018**

- RMC engaged by Rio Tinto Iron Ore in Pilbara for renewal work
- Acquisition of Australia Rail Signalling & Electrical Business
- Karratha WA depot opened
- New five-year strategy commenced
- RTS awarded contract renewal to manage operations at Roy Hill
- Company was restructured to RMC Track & Civil, RMC Track Protection Services, RMC Signalling & Electrical and Railtrain Services to form Railtrain Holdings Group
- Brisbane office opened



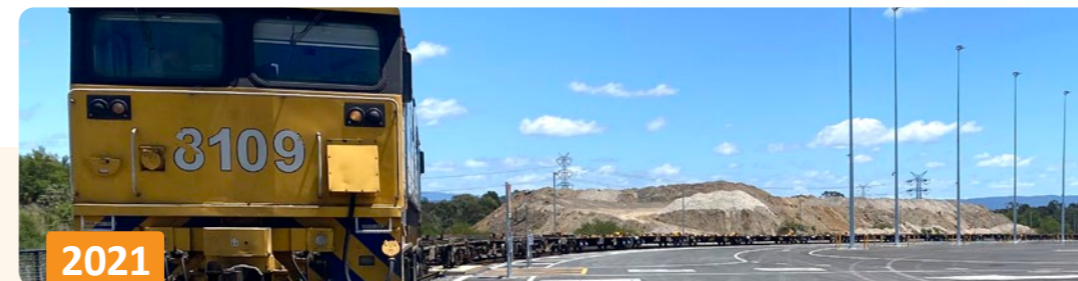
**2019**

- RMC Aurizon Network level crossing renewal program commenced
- RMC take on Lead Contractor role for major rail renewal project (Hawke) for Rio Tinto Iron Ore.
- RHG moved to Perth Airport combining all business units into one location
- Railtrain won Rio Tinto Safeworking Training contract
- RHG Launches company values, Safety, Integrity, Excellence and Innovation



**2020**

- Newcastle office relocates to open a combined RTS/RMC Office with introduced capability for T&C
- Brisbane office Relocates to open a combined RTS/RMC depot with local capability for RMC T&C and RMC TPS
- RHG celebrates ten year anniversary
- Roll out of RHG five year and ten year service awards
- Railtrain RTO develops courseware on eLearning platforms
- Railtrain signs long term national contract with PN



**2021**

- December 21 Rail Shuttle Services formed with a contract to run up to five services per day, total managed service from St Marys to Port Botany NSW



**2022**

- First eLearning courses added to Railtrain Training Offerings
- Training contract won for 200 BHP Rail Academy Trainees
- New three year rolling strategy approved
- Acquisition of McDonald Surveys
- New digital platforms launched in line with strategy
- Port Hedland Corporate Office Opened April 2022
- Port Hedland and Karratha warehouse opened April 2022 expanding our national office footprint

## Our Growth Story

Since 2010, RHG has grown sustainably and successfully to support rail infrastructure owners and operators across Australia, including some of the country's largest resource companies, government agencies, transport and logistics operations.

## Our Vision and Values


**Vision** Grow Australia on Rail.

**Values** Our values are at the heart of everything we do. They underpin our work ethic, strategic approach and vision.

<b>SAFETY</b>	<b>INTEGRITY</b>	<b>INNOVATION</b>	<b>EXCELLENCE</b>
			
Think Safe + Work Safe = Home Safe	Doing what is right, delivering on what we promised	Delivering smarter solutions	What we do, we do well

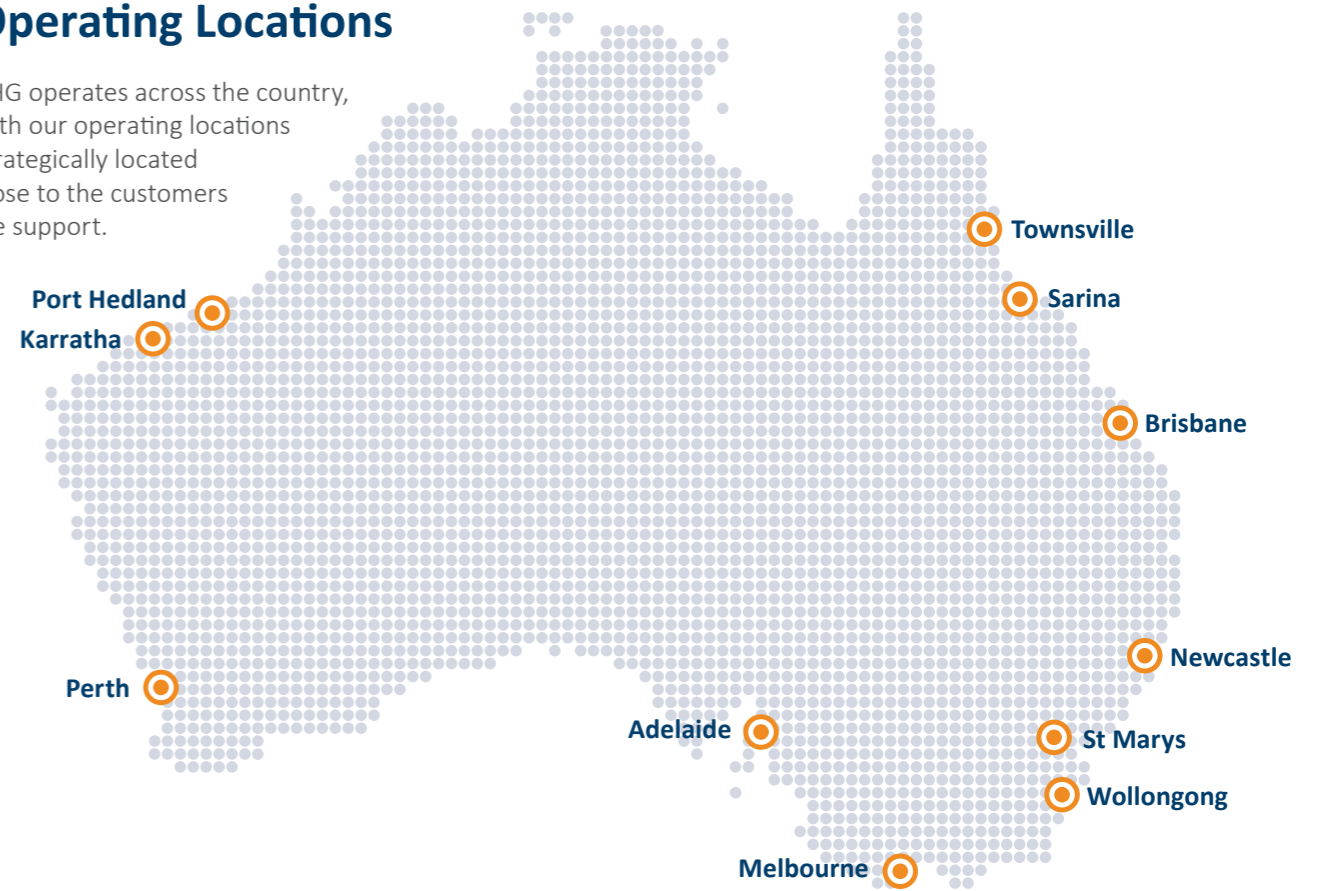
All of our people live by these values every day, so that we can make a positive impact on those around us.

Safety is more than a saying, it's a culture at RHG.

 All of our activities are underpinned by AS/NZS 4801 Safety Management Systems and align with Quality Management System ISO 9001:2015.

## Operating Locations

RHG operates across the country, with our operating locations strategically located close to the customers we support.



## Our People

RHG's highly credentialed and passionate people are our strongest asset.

Our knowledge, expertise and commitment are what enables us to deliver responsive services and solutions to our clients.

Our people come from a broad range of sectors and industries and have direct experience working on projects of all sizes and scales, so they appreciate our client's operating demands and priorities.

We cultivate the capabilities of our team through training and development programs, including a comprehensive leadership development program that ensures leaders across our divisions are aligned with our core vision and values.

RHG also promotes a safe and inclusive work environment, recognising the value that diversity brings to our workplace, as well as the working environment of our customers and Australia's rail industry.

By investing in people, RHG has created a responsive, thriving and customer-focused workplace, which delivers excellent results for our clients.

RHG cultivates the capabilities of our people to create high-performing teams.

RMC has a reputation for quality, service and on-time delivery.



## Rail Maintenance and Construction

RMC Rail Services are specialists in track and signalling maintenance and construction.

We work in partnership with our clients to design and deliver quality, cost-effective services that minimise delays and maximise customer capacity.

Our responsive teams can be mobilised quickly from established depots in WA, NSW, and QLD, and we have people on-the-ground at locations where our clients need them.

All our personnel are appropriately trained and qualified and offer experience in both above and below rail operations, across a range of environments – from high-traffic passenger rail to heavy-haul freight lines.

With existing certifications and safeworking credentials required of many government agencies and private rail operators, RMC Rail Services can hit the ground running to deliver responsive and reliable rail maintenance and construction services.

RMC has a reputation for quality, service and on-time delivery.

### RMC RAIL SERVICES INCLUDE:



#### Signalling and Electrical

A full and integrated suite of signalling services – from civil construction through to testing and commissioning – across a spectrum of systems, from standard electronic systems to the latest technologically advanced systems, including:

- Signal construction and installation
- Signal maintenance
- Communications and industrial IT
- Civil enabling works



#### Track and Civil

Specialist expertise in a broad range of track and civil infrastructure services, including:

- Track construction, renewals, and maintenance
- Track inspections and certification
- Development of opex and capex asset maintenance and improvement strategies
- Track engineering, planning, supervision, and commissioning
- General earthworks and track formation works
- Installation of culverts and drainage
- Installation and renewal of level crossings
- Concrete and steel works
- Rail corridor fencing



#### Track Protection

Dedicated track protection services, including:

- Network-aligned rail safety management planning
- Access to the network coordination
- Construction methodology consultancy reviews
- Nationally accredited track protection officers and track possession protection officers
- Auditing and surveillance of track protection
- Track certification and underbore supervision
- Perway condition reports
- Piloting Rail Traffic
- Entry into service certification
- Personnel training as a Registered Training Organisation (RTO)
- Track Inspectors

# Rail Maintenance and Construction

Our Proven Experience

## REMOTE CONDITION MONITORING PROJECT SIGNALS POINTS MONITORING ON THE PTA NETWORK

**SERVICES** Signalling and Electrical  
**CLIENT** Strukton Rail Systems  
**LOCATION** Perth, Western Australia

**The works comprised of:**

- Installation of the Micro POSS unit and associated support structures
- Installation of the GSM antenna and cable to Micro POSS unit
- Installation of the Temperature sensor and cable to Micro POSS unit
- Fit plug and install Micro POSS unit power supply cable to the fuses
- Install the current sensors and associated cabling to the Micro POSS unit
- Run Bus cabling for expansion units, where required
- Sensors and cables labelled / tagged in accordance with the client's requirements
- Label all the new installed equipment.
- Test the system prior to commissioning with approved staff.
- Commission the new installation
- Complete all test certificates and submit signed documentation

RMC and Strukton were selected by the PTA to supply and install their new points remote monitoring system on the network.

This comprised of installation works at 70 various locations on the PTA Network for the monitoring of 294 sets of points remotely.

## PROVISION OF RAIL ACCREDITED TEMPORARY PERSONNEL AND MINOR SERVICES

**SERVICES** Signalling and Electrical and Track Protection Services  
**CLIENT** Public Transport Authority of WA  
**LOCATION** Perth, Western Australia

For more than a decade, RMC Rail Services has partnered with the Public Transport Authority (PTA) to provide temporary personnel for minor works, maintenance, safe working, inspections, and supervision services on Perth's urban rail network.

**Some of the services comprise of:**

- Protection officer level 1 (PO1) with the competency to provide access to the rail corridor and lookout protection for a work group
- PO2 and PO3 with the competence to provide Protection to a work group within the rail corridor and the ability to undertake track occupancies for large work groups for complex construction and maintenance activities
- Possession Protection Officers for major works involving multiple work areas under a local possession authority (LPA) in the rail corridor
- Persons responsible for Electrical safety on the PTA rail network and supervised working staff
- Permanent way Inspector who examines, protects, repairs, maintains and reports on the safe and proper condition of the permanent way, Rail Corridor, and structures
- On track Machine Operator, Operating Road Rail Vehicles, to inspect and maintain the network

## FORRESTFIELD AIRPORT LINK

**SERVICES** Track Protection  
**CLIENT** Salini Impregilo-NRW  
**LOCATION** Perth, Western Australia

For the test trains through Perth's new Forrestfield Airport Link rail tunnel, RMC Rail Services was selected as the supplier of choice.

Our responsive and highly qualified team piloted and tested a train along a new nine-kilometer urban narrow-gauge passenger railway line with electrified overhead line equipment.

**The contract also required RMC Rail Services to:**

- implement track occupancy authority (TOA)
- brief train drivers on hazards and mitigating controls while operating
- receive the test train from Bayswater Station into the Airport Link TOA
- pilot test the train during all movements inside of Airport Link TOA
- communicate with network control officer to set routes for the test train
- report any faults or safety issues
- conduct a handover of TOA and piloting duties

RMC Rail Services fulfilled the contract requirements seamlessly, to the satisfaction of the joint venture partners Salini Impregilo and NRW, and in keeping with the requirements of the rail line owner, the Public Transport Authority.



## QUEENSLAND SUGAR CAPITAL UPGRADES

**SERVICES** Track and Civil  
**CLIENT** Queensland Sugar Limited  
**LOCATION** Mackay, Townsville & Lucinda Queensland

Despite the deadline being bought forward to accommodate an early start to the sugar season, RMC Rail Services delivered a suite of capital upgrades across three terminals of Queensland Sugar Limited's narrow gauge rail safely and on-budget.

RMC Rail Services supplied materials and undertook the design and construction of a concrete level crossing and additional works, including sections of track renewal.

A 25-person team successfully completed the works ahead of schedule and to the client's satisfaction to accommodate the early re-commencement of the sugar production season.

## CULVERT RENEWAL PROGRAM

**SERVICES** Track and Civil  
**CLIENT** Aurizon  
**LOCATION** Goonyella, Queensland

The quality, efficiency and reliability of RMC Rail Services' east coast team was critical to the successful upgrade of culverts on Aurizon's heavy rail line in Central Queensland.

Aurizon's electrified rail line supports more than 20 mines in the Bowen Basin area, linking mine operations with shipping and transport terminals.

RMC Rail Services' team of 30 people removed end of life culverts and installed new triple and single barrel concrete box culverts during a short-term track closure at two locations in and around Goonyella.

The skills and efficiency of the RMC team was critical to ensure line disruptions were minimised and rail operations could re-commence without major operational impacts.

# Rail Operations Services and Personnel

One of Australia's largest providers of Train Crew and specialist rail personnel, RTS Rail Operations delivers flexible, cost-effective and sustainable workforce solutions.

We are experts in rail recruitment and renowned for finding the right people with the required skills needed to succeed in the rail industry. We ensure they are trained to industry standard and supported to supplement our client's temporary, seasonal or longer-term workforce needs.

RTS Rail Operations' culture of flexibility and responsiveness enables us to support some of Australia's largest rail employers, including freight operators and mining companies. We mobilise high-quality, well-trained people in short lead times, including drivers, shunters, rollingstock examiners, provisioning support and terminal services personnel.

RTS Rail Operations adds value to rail operations by partnering with clients to implement more responsive and productive operations.

Our experience and capabilities mean we can combine above-rail services, such as train crew and terminal operations, with below-rail capability, including asset management, inspection and maintenance of private yards, sidings and terminals.

Being part of Railtrain Holdings Group, we are also uniquely positioned with internal capabilities as a registered training organisation (RTO) and can work with rail operators to tailor development programs that build workforce capability from the ground up.



RTS Rail Operations adds value to rail operations by partnering with clients to implement more responsive and productive operations.



# Workforce Training

Railtrain is a national Registered Training Organisation that delivers training services exclusively for the rail industry.

## RTS RAIL OPERATIONS SERVICES INCLUDE:



### Train Operations

- Heavy haul, bulk and intermodal personnel and crews
- Roster planning and management
- Workforce planning
- Work practice reviews
- Certificate IV in Train Driving qualified personnel



### Terminal Operations

- Full or partial terminal operations (loading, unloading, shunting, inspections, repair, etc)
- Terminal staffing
- Provisioning and ancillary services
- Departure planning and compliance
- Locomotive set up and services (multi-coupling, distributive power, breaking configurations, etc)
- Unloading services



### Supply Chain Solutions

- Full end-to-end operational management
- Pre-feasibility planning support
- Planning, coordination and operation of client rail assets

## Rail Operations Services and Personnel

### Our Proven Experience

Railtrain has developed a number of client solutions in recent years including:

- Driver Assistant development for new entrants to the rail industry to supplement train crew, allowing Rail Operators to extract maximum value from Fully Qualified Personnel.
- Street to Seat Driver development programs for new entrants to the rail industry to create fully qualified Certificate IV drivers for our clients.
- Managed Services - Drawing on RTS's well-established and integrated suite of services – including workforce recruitment, training, rail operations and maintenance expertise – RTS can plan, design and deliver customised services to meet client's specific operational requirements. RTS can manage all aspects of the crew and the train operations, including the drivers and workforce training, rostering and payroll; the rollingstock, including inspections and minor repairs; and logistics such as control rail movements, work permit issuing and contractor supervision. We can draw on the capabilities of our highly knowledgeable team, which includes leaders with decades of experience who have worked across many sectors and industries. Our teams are able to integrate with existing, or new, operational structures with ease. We are also well positioned to recruit additional personnel, if and as required to meet our client's needs.

## OUR SERVICES INCLUDE:



Training programs in rail operations and rail infrastructure



Advice on funding opportunities to offset training costs



Recognition of Prior Learning (RPL) services for those with relevant knowledge and skills



Verification of Competence (VOC) assessments, Safeworking and other enterprise training



Development of training and assessment materials

## RAILTRAIN SERVICES - THE BENEFITS

### For companies:

- Skilled employees to support company goals
- Market advantage
  - in operations
  - in recruitment
- Compliance with industry regulations

### For individuals:

- A start to your career in the rail industry
- Nationally recognised qualifications
- Skills to make you a more valuable employee







## THE RAILTRAIN DIFFERENCE

### Railtrain offers:

- A Registered Training Organisation specific to the rail industry only (RTO #52221)
- Selected programs approved for Government funding, meaning lower prices for clients
- Training solutions customised for individual clients
- Dedicated inhouse training facilities, including rail track pads, signals and infrastructure
- Training solutions for both rail operations and rail infrastructure
- Self-paced online learning solutions to supplement face-to-face classroom and workplace delivery

## SKILL PATHWAYS OFFERED

Railtrain currently offers learning and assessment pathways (including RPL) in:

- Rail infrastructure - Railtrain delivers skill sets and full certificate qualifications suitable for track workers, track installers, track maintainers, track welders and track protection officers
- Rail operations - Railtrain delivers skill sets and full certificate qualifications for:
  - shunters, terminal operators and wagon maintainers/maintenance assistants
  - train drivers

## CLIENTS AND DIVERSITY

Enterprise clients include major resources companies, major rail construction and maintenance companies, rail network operators, large rail transport companies, rail equipment suppliers and a large State Government transport agency.

Railtrain supports client diversity objectives and actively seeks to hire women, youth and Indigenous people to train for placement in client companies.

## EXAMPLE PROJECTS

- Delivering 200 Certificate IV in Train Driving traineeships to a major resources company over three years
- Offering an Introduction to Track Work course for those wanting a start in the industry
- Developed nine detailed track machine workbooks including assessments for upskilling employees in a company with a significant rail network



**Railtrain trained over 350 new entrants to rail in 2021**

# Rail Surveying and Dilapidation Reporting

McDonald Surveys is a rail construction and maintenance partner of choice, delivering rail surveying and technical engineering services to public and private rail owners and operators nationwide.

We provide best-in-class services to the rail industry, including advice, design, surveying, digital engineering and 3D visualisations and modelling, using advanced technology to design high-quality rail, road and other built environments.

Our multi-disciplined and talented team offers extensive expertise across a range of construction and maintenance projects, which enables us to efficiently deliver a wide variety of services.

We have the capacity to mobilise qualified, scalable teams, and the technology and resources to deliver the services required by our clients, which include many of the nation's leading construction, infrastructure and rail companies.

With a reputation for honesty, reliability and resilience, McDonald Surveys supports clients to achieve their rail construction and maintenance needs – reducing possession times, improve possession forward-planning and achieve greater compliance – safely and efficiently.

McDonald Surveys client-focused and collaborative rail solutions deliver results.

### McDonald Surveys special surveying services include:

- Brownfield and greenfield surveying support including:
  - Civil engineering
  - Rail design, including new construction, renewals and realignments
  - Machine control support
  - Rail measurement
  - Shutdown planning and consultation
  - Shutdown operational support
  - Pre and post project infrastructure condition surveys
  - PDF photographic inspections
  - 3D interactive site walkthroughs



McDonald Surveys client-focused and collaborative rail solutions deliver results.

# Our Sustainability Commitment

At RHG, sustainability means delivering services in a safe and environmentally responsible manner, while supporting our customers, our people and the communities in which we operate.

Our ESG framework is underpinned by our organisational values and hence has four (4) focus areas:

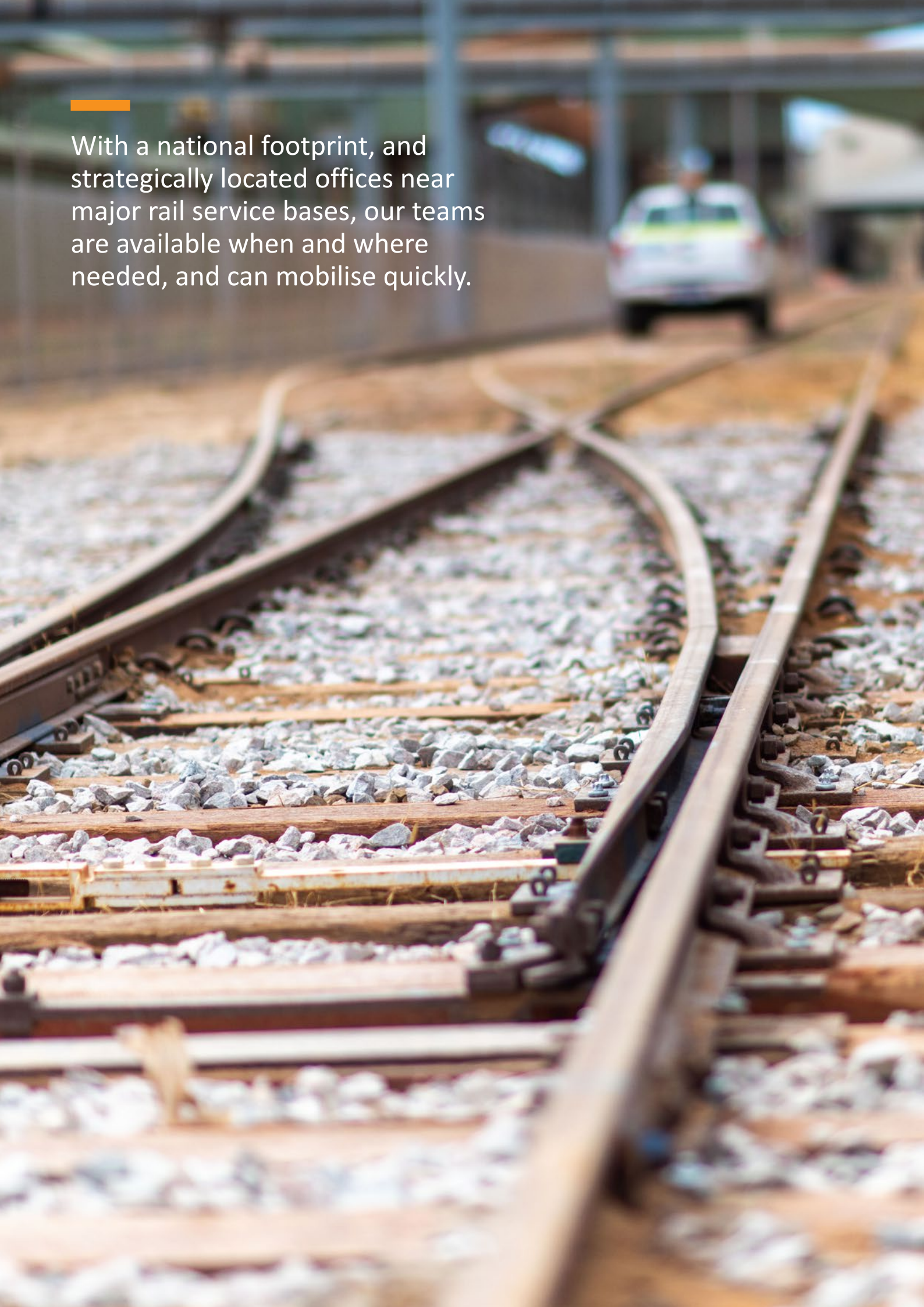
- Workplace Health & Safety
- Diversity and Inclusion
- Quality Management
- Environment

RHG are committed to continual improvement of our ESG performance across all four of these focus areas. This performance is underpinned by:

- **TRANSPARENCY** – the RHG ESG framework provides a transparent tool for our businesses to highlight positive, long-term impacts

- **REPUTATION** – our customers are aware of our clearly articulated position on sustainability
- **TRUST** – creating shared value between our business and the community

RHG are committed to partnering with organisations and local communities, providing employment and training opportunities and investing in local economies especially regional. RHG provide sponsorship to groups and organisations that share and promote our values, while providing meaningful pathways to employment for future generations in the rail industry.



With a national footprint, and strategically located offices near major rail service bases, our teams are available when and where needed, and can mobilise quickly.



## OUR OFFICES

### WESTERN AUSTRALIA

**Perth:** 1/58 Tarlton Crescent, Perth Airport WA 6105

**Karratha:** 7/1007 Coolawanyah Road, Karratha WA 6714

**Port Hedland:** Unit 3, 44 Counihan Crescent, Port Hedland WA 6721

### QUEENSLAND

**Acacia Ridge:** 3/35 Learoyd Road, Acacia Ridge QLD 4110

**Townsville:** Suite 7 - 340 Ross River Road, Cranbrook QLD 4814

**Sarina:** 14 Patch Street, Sarina QLD 4737

### NEW SOUTH WALES

**Newcastle:** Unit 5, 23 Ironbark Close, Warabrook NSW 2304

## FOR MORE INFORMATION AND UPDATES

 [railtrain.com.au](http://railtrain.com.au)

 [railtrainholdingsgroup](https://www.facebook.com/railtrainholdingsgroup)

 [railtrain-holdings-group](https://www.linkedin.com/company/railtrain-holdings-group)